Setup of Alexa skill for Symphony by WaterFurnace

Control your Symphony thermostats from Alexa. The Symphony skill for Alexa supports both single thermostat (non-zoned) and IntelliZone2 zoned systems.

Before you begin

Before enabling the Symphony skill in Alexa, your Symphony system must be configured. If you have not yet configured Symphony, go to symphony.mywaterfurnace.com and complete the registration process.

Discovery

To connect the Symphony Alexa skill to your WaterFurnace system, run the device discovery. This can be done either in the Alexa app, or through a voice command:

“Alexa, discover my devices.”

Follow the prompts to authenticate with the Symphony server and link (“discover”) your WaterFurnace devices. If discovery needs to be repeated, say, “Alexa, discover my devices.”

Zone support

Alexa supports multiple zones by displaying multiple thermostat devices for systems equipped with an IntelliZone2 zoning system. If the zone configuration of an IntelliZone2 system is changed, repeat the Alexa discovery process:

“Alexa, discover my devices.”

All existing zones will be updated and new zones will be added. Any removed zones will still exist in Alexa, but with an error message. They must be manually removed.

Commands

Once configured, Alexa supports a number of voice commands for thermostats. Note that some actions must be done through the Alexa app or the Symphony app.

Adjust a temperature

The temperature for a zone can be adjusted with one of the following commands:

“Alexa, [increase / decrease] the [thermostat name / group name] temperature.”

“Alexa, [raise / lower] the thermostat temperature by [##] degrees.”

“Alexa, [raise / lower] the [thermostat name] temperature by [##] degrees.”

“Alexa, make it warmer in here.”

“Alexa, make it cooler in here.”

“Alexa, cool down the Family Room.”

The temperature can be adjusted in any mode. The default temperature change is 2 degrees.

Set a temperature

When the system is in heating or cooling mode, the temperature can be set directly using one of the following commands:

“Alexa, set [the thermostat / thermostat name / group name] temperature to [##] degrees.”

“Alexa, set bedroom thermostat to 65 degrees.”

“Alexa, set the air conditioning to 68 degrees.”

“Alexa, set the heater to 72 degrees.”
The temperature can only be directly set through voice commands in heating and cooling mode. Directly setting the heating and cooling setpoints in automatic mode is not yet supported. However, both the heating and cooling setpoint can be altered together through the adjust temperature commands.

The Alexa app can set the temperature and can also view the current set points.

**Set the system mode of operation**

The mode for a zone can be set with one of the following commands:

“Alexa, set [thermostat name / group name] [mode] to [heat / cool / auto / off].”

“Alexa, set living room thermostat to automatic.”

Setting the system to Emergency Heat using Alexa is not supported.

The mode for the furnace (single thermostat) or zone (IntelliZone2 system) can be viewed in the Alexa app. The mode cannot be set through the Alexa app, but it may be set directly in Symphony or using an Alexa voice command.

**Query the temperature of a thermostat**

The temperature reading for a zone can be requested with the following command:

“Alexa, what’s the temperature [in here / in the living room / of thermostat name]?”

This temperature reading can also be seen in the Alexa app or directly through Symphony.

**Thermostat groups**

Alexa supports grouping thermostats. This allows controlling several thermostats together. For example, a four zone system can define the “Family Room” and “Living Room” as being on the “main floor”. Then you can say “Alexa, set the main floor to 70 degrees.” It would then set both the “Family Room” and “Living Room” thermostats to 70 degrees.

**Friendly zone names**

The Symphony skill for Alexa supports friendly zone names for single thermostats and IntelliZone2 systems. Additionally, Alexa itself supports naming thermostats. If an IntelliZone2 friendly zone name is changed, the zone name will not be automatically updated in Alexa. In order to update the thermostat names in Alexa to match IntelliZone2 friendly zone names, tell Alexa to update its device list:

“Alexa, discover my devices.”

Note that if you override a thermostat name in Alexa, it will not be overridden by a new Symphony friendly device name. The name given in Alexa will remain, even after running device discovery again.