Symphony Web-Enabled
Home Comfort Platform
Everything in harmony

Imagine a platform that can provide detailed feedback of your comfort system in real-time and the tools to control it all from any web-enabled smart phone, tablet, or computer.

That’s Symphony.

Symphony is a Wi-Fi based comfort platform that’s unsurpassed in its ease of use, feature set and the level of information it provides. Symphony marries the Aurora controls of a WaterFurnace geothermal system with our WebLink router, giving you access to the comfort system from practically anywhere. Symphony is cloud-based so there’s no software to install and provides control over the entire geothermal system—not just the temperature as in other ‘smart thermostat’ systems.

Water/Sump Alarm
Symphony can also be expanded to prevent water damage from household equipment failure. External water sensors provide you email/text notification in the event of a sump pump malfunction or washer hose failure.

Symphony Dashboard
The personalized dashboard provides quick access to your system’s settings, operational status and history, alert history, energy usage, and zone temperatures as well as local weather.

Aurora WebLink
The Aurora WebLink router communicates directly with our Aurora control board rather than simply connecting to the thermostat. This provides you and your dealer with access to unit sensors, energy use and system information rather than the limited information a typical thermostat sees.

Symphony Thermostats
An internet-enabled thermostat allows homeowners to change temperature, set a schedule, monitor vacation mode, and more via smart phone or tablet. Connect to the personalized dashboard for remote functionality—as from the comfort of your sofa.

Invisible Thermostat Capability
The concept of a dedicated thermostat is becoming outdated. If you’d rather not have a thermostat cluttering your walls, install an invisible flush-mount mud-in temperature sensor ( pictured above) and use a Symphony-based smartphone or tablet to control your home comfort levels instead.

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Advanced Zoning System
Remotely control temperatures and programs in up to six areas of your home with our IntelliZone2 zoning system. WaterFurnace is the only geothermal manufacturer to offer its own zoning solution, and now we’re the only ones with online control.

Optional Feature

Optional Feature
Symphony benefits

Energy Monitoring
Symphony gives you the power to monitor and track your unit's energy use instantaneously or as a daily, weekly or 13-month history. Graphs give you the power to track trends visually and the information you need to reduce consumption even further. Make tweaks to your zoning or main thermostat and watch the effect on your bills!

Monitor a Second Home
Symphony has the capability to monitor multiple units in multiple locations. This means you can monitor a second home and its local surrounding weather from miles away. Symphony can even send a notification to you when power is off at the home. Your installing dealer will also be able to monitor your heat pump operation remotely as well.

Peace of Mind
Symphony can provide equipment alerts and service reminders via email, text message, and in-app notifications. And, not only will you receive alerts—so will your HVAC contractor. A service tech can log into your system to view faults, operating conditions and sensor readings—all without having to visit the home. If a service call is needed, the contractor can begin working on the solution immediately—saving your valuable time.

Zoning System
With the optional IntelliZone2 zoning system you can precisely regulate temperatures in up to six areas of your home. Gone are the days of needing to endure a hot upstairs bedroom or being forced to heat a guest bedroom that's only used during the holidays.

In-house Development
Symphony was developed in-house and was engineered specifically to control WaterFurnace geothermal systems. Symphony is compatible with 3, 5 and 7 Series water to air geothermal products. That means it's custom-tailored for your unit and isn't reliant on a third party for additional development or changes.

Attention: Symphony is NOT intended as a SAFETY DEVICE. Instead, Symphony is intended ONLY to provide you with convenient notification of the status of your equipment. The system is not a certified emergency response service and may not be linked to any emergency service contact numbers. The Symphony system has not been designed or programmed as a first response, emergency notification system. WaterFurnace expressly disclaims any and all warranties, express, or implied, and including warranties of merchantability or fitness for a particular purpose, that the system will detect or provide any notification of any or all problems and events of any kind whatsoever at your residence. Further details of the end user license agreement can be found at symphony.mywaterfurnace.com.