5 Series
500A11
Geothermal Comfort System
The 5 Series
Smarter from the Ground Up™

The 5 Series® 500A11 carries some of our best features and efficiencies. Its advanced components offer a level of comfort and savings that’s far greater than any ordinary system and represents the industry’s highest efficiency two-stage unit at 28 EER and 4.8 COP.

All 5 Series units are ENERGY STAR® rated and were engineered in the HVAC industry’s only in-house ENERGY STAR Recognized Laboratory. It provides forced air heating, air conditioning, and even generates a portion of your home’s hot water—all from a single unit. Replace your fossil fuel furnace and noisy outdoor air conditioner with a system that uses the earth as its fuel source.

Why Geothermal?
Geothermal is perfect for those who want to dramatically reduce their energy usage, save money on bills, and enjoy a more even, consistent comfort in their homes. Over the next few pages we’ll tell you a little more about geothermal and show you how you can benefit from a technology that’s Smarter from the Ground Up™.
Comfort that gives back
Geothermal’s benefits

Geothermal heat pumps are not only the most comfortable way to heat and cool, they’re also the most cost effective. They’re versatile enough to excel in almost any home or any environment, and you’ll find geothermal in more than 1 million households across Canada and all 50 U.S. states. They can be scaled for single-family homes to entire college campuses. In fact, we heat and cool our entire 110,000-square-foot headquarters with WaterFurnace equipment. Here are a few reasons why geothermal is one of the fastest growing technologies available for your home.

Energy Efficient
WaterFurnace systems are rated number one in energy efficiency because they can deliver almost five units of energy for every one unit of electrical energy used. Compare that to even the best ordinary system that delivers less than one unit of energy for every unit it consumes. That translates into an efficiency rating approaching 500%, compared to the most efficient gas furnace which rates only 94%.

Cost Effective
Because of the extraordinary efficiency of a WaterFurnace system, most homeowners save more on monthly bills than they pay for the system when installation costs are added to the mortgage. Any added investment over traditional equipment is usually recovered in just a few years, and many homeowners see a return on investment of 10-20% over the life of the system.

Clean
Large, high efficiency MERV 11 filters come standard with our units to provide exceptional indoor air quality and protect your family from dust and pollen. WaterFurnace units also circulate air more often, further filtering the air.

Environmentally Friendly
Geothermal systems are recognized by the United States Environmental Protection Agency as the most environmentally friendly, cost effective and energy efficient heating and cooling technology available. These systems also minimize the threats of acid rain, air pollution, the greenhouse effect and global warming—problems directly linked to the burning of fossil fuels. In fact, installing a single geothermal unit in the environmental equivalent of planting 750 trees or removing two cars from the road.

Flexible
One compact WaterFurnace unit provides heating, central air conditioning, and supplemental domestic hot water for your entire home. Horizontal, vertical, and bottom-flow configurations are available for a wide range of home applications, including newly constructed as well as existing homes. No matter what climate you live in, your WaterFurnace system will deliver.

Safe
Because natural gas, propane, or oil isn’t required to operate a WaterFurnace system, there’s no combustion, flames, or fumes and no chance of carbon monoxide poisoning.

Quiet
WaterFurnace systems don’t require noisy outdoor units that can disturb your peaceful surroundings or create unsightly additions to your home’s appearance. We’ve taken great steps in keeping your unit as quiet as possible.

Reliable
Because geothermal units aren’t subjected to the punishing effects of outdoor weather or fuel combustion, they last longer than nearly any other heating and cooling system. According to the American Society of Heating, Refrigerating, and Air-Conditioning Engineers, geothermal units have an average equipment life of 25 years while the underground loop system has a rated material life of more than 100 years. Ordinary air conditioners, furnaces and heat pumps are rated for only 12-18 years.

Comfortable
WaterFurnace units are designed to run more often to provide stable temperatures throughout the home and help eliminate hot or cold spots. To achieve even more precise control over temperatures, add our IntelliZone zoning system.
A geothermal heat pump (GHP) taps into the renewable solar energy stored in the ground to provide savings up to 70% on bills. Using a series of underground pipes, it exchanges heat with the earth instead of outdoor air. While air temperatures can vary greatly from day to night or winter to summer, the temperature just a few feet below the earth’s surface stays an average 55°-70°F year-round.

Summer cooling
As outdoor temperatures rise, a GHP collects the unwanted heat in your home and moves it to the cooler 55° earth. Meanwhile, ordinary heat pumps and air conditioners are forced to dump that heat outside. Unfortunately, hot summer air is already saturated with heat and is less willing to accept more. That makes ordinary cooling systems least efficient when you need them to be the most efficient.

Winter heating
As outdoor temperatures fall, a GHP draws from an underground reservoir of heat, concentrates it, and moves it to your home. Meanwhile, an ordinary heat pump is forced to collect heat from frigid winter air, making it least efficient when you need it to be the most efficient. And unlike a furnace, our units don’t create heat through combustion. They simply collect and move it.

Using the earth to heat & cool
The geothermal difference

Summer air is already saturated with heat and is less willing to accept more. Thanks to the constant temperature of the earth, geothermal is more than twice as efficient at cooling than any ordinary heat pump or air conditioner.

Traditional Air Conditioner
Summer air is already saturated with heat and is less willing to accept more. Thanks to the constant temperature of the earth, geothermal is more than twice as efficient at cooling than any ordinary heat pump or air conditioner.

Fossil Fuel Furnace
Ordinary furnaces return less than 98¢ of heat for each dollar spent burning polluting fossil fuels, while a geothermal system returns up to five dollars of heat for each dollar spent on electricity. That’s because our units don’t create heat through combustion. They simply collect and move it.

Note: Illustration represents how geothermal works and is not to scale. Loops are generally 4-6 feet below the earth’s surface and between 150-400 feet long.

The average year-round ground temperature only three to four feet beneath the frost line.

55°-70°F

The average year-round ground temperature only three to four feet beneath the frost line.
The heart of a geothermal system

Geothermal earth loops

A geothermal system uses a series of underground pipes called a "loop." The earth loop eliminates the need for fossil fuels. It’s the heart of a geothermal system and its biggest advantage over ordinary heating and cooling technologies. The type of loop used is based on available land space and installation costs for specific areas.

Horizontal Loop

Used where adequate land is available, horizontal loops involve one or more trenches that are dug using a backhoe or chain trencher. High-density polyethylene pipes are inserted, and the trenches are backfilled. A typical home requires ¼ to ¾ of an acre for the trenches.

Vertical Loop

Vertical loops are used when space is limited. Holes are bored using a drilling rig, and a pair of pipes with special u-bend fittings is inserted into the holes. A typical home requires three to five bores with about a 15-foot separation between the holes.

Pond Loop

If an adequately sized body of water is close to your home, a pond loop can be installed. A series of coiled, closed loops are sunk to the bottom of the body of water. A ½ acre, 8-foot-deep pond is usually sufficient for the average home.

Open Loop

An open loop is used where there is an abundant supply of quality well water. The well must have enough capacity to provide adequate flow for both domestic use and the WaterFurnace unit. 5 Series units require 3 - 10 GPM, depending on size.

HyperLoop - Pond

Perfect for pond and lake geothermal applications, this prefabricated and compact loop greatly reduces loop build and installation time.

Directional Bore

Perfect for homeowners who need minimal landscape disruption, these loop types take advantage of the space available below ground. A directional bore loop can be installed either vertically or horizontally depending on yard space.
A passion for quality

The 5 Series technology

WaterFurnace is dedicated to providing you with safe, reliable and energy-efficient products that save money while conserving our resources. The 5 Series 500A11 upholds the standards we’ve set over three decades and the trust associated with the WaterFurnace name. Every unit is computer-managed to ensure flawless performance at start-up—and in the unlikely event your equipment needs service, they’re backed by the best warranties in the industry.
Design Components:
1. Cabinet: The cabinet comes standard with a professional grade finish for long-lasting beauty and protection. The system is fully insulated for quiet operation with cleanable foil-backed insulation.
2. Hot Water Generation: With an optional hot water assist, the S Series preheats your water and delivers it to your water heater. The longer the unit operates, the greater the amount of hot water generated. In heating mode, the hot water is generated at the efficiency of the unit; while in cooling, waste heat is recovered and hot water is free.
3. All-Aluminum Air Coil: S Series units feature aluminum air coils for durability and extended system life.
4. IntelliStart®: This optional soft starter reduces start-up amperage by up to 60% of normal draw to reduce noise, eliminate light flicker, and increase compressor life.
5. ThermaShield™: Our exclusive coaxial heat exchanger coating protects against condensation for temperatures below 50°F, extending its life.
6. Aurora UPC Controls (not shown): The Aurora UPC controls communicate directly with the Aurora Base Controller in the S Series, allowing for operation and control of the system—along with other home components for streamlined whole-house operation.
7. Compressor: For superb efficiency and reliability, dual capacity units utilize Scroll UltraTech™ compressors, while high efficiency Copeland Scroll™ or LG inverter compressors are featured in the single stage units. All compressors are double-isolator mounted for extra quiet operation.
8. Aurora Controls: The powerful Aurora Base Controller (ABC) offers two-way communication between components, advanced operating logic and robust troubleshooting capabilities. The Aurora Expansion Board (AXB) adds support for true energy monitoring, extended hot water generation control and more. AXB also expands communication to include the internet, the smart grid, home automation networks and our IntelliZone2 zoning system.
9. Blower Motor: A variable speed ECM motor draws only the speed needed for maximum efficiency and savings. Other choices include standard PSC or high efficiency 5-Speed ECM or 5-Speed ECM-ECM motor for comfort and quiet operation.
10. Filter and Filter Rack: Pleated MERV 11 filter is standard while an optional pleated MERV 13 filter is available for improved air quality. Filter rack holds 1” or 2” filters and is field convertible.

ISO/AHRI 13255-1

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Engineered for efficiency

Components of the S Series
Choosing the right accessories can greatly improve the comfort levels in your home and can even allow you to expand the functions of your existing WaterFurnace system. Each item has been designed to work hand in hand with your system to allow flawless and convenient operation. Here are some of our most popular accessories. Visit waterfurnace.com for more.

**Symphony Web-Enabled Home Comfort Platform**

Imagine a platform that can provide detailed feedback of your comfort system in real-time and the tools to control it all from any web-enabled smartphone, tablet, or computer? That’s Symphony. Symphony is a Wi-Fi based comfort platform that’s unsurpassed in its ease of use, feature set and the level of information it provides. Symphony marries the Aurora controls of a WaterFurnace geothermal system with our WebLink router, giving you access to the comfort system from practically anywhere. Symphony is cloud-based so there’s no software to install and provides control over the entire geothermal system—not just the temperature as in other ‘smart thermostat’ systems.

- Symphony WebLink
- Symphony Thermostat
- Invisible Thermostat Capability
- Water/Sump Alarm
- Advanced Zoning System

Symphony’s compatibility with Amazon Alexa allows you to control your unit with voice commands.

**TP32W03 Thermostat**

This thermostat is made for use with single- or dual stage units that feature an ECM blower motor. It features 3 heat stages and 2 cool stages and dual fuel capabilities. With a sleek touch screen display this programmable thermostat will look great in any home.

**TP32U03/04 Elite Programmable**

This powerful thermostat is great for any system. It allows dual fuel capability, winter humidity control, text based output and Comfort Talk error communication.

**TPCC32U01 Deluxe Touch-Screen**

A beautiful communicating color-touch-screen thermostat that provides intuitive comfort control. The programmable thermostat can also provide instantaneous and 13 month energy monitoring history. The TPCC32U01 features 3 heat and 2 cool stages, dual fuel capabilities, Comfort Talk error communication, humidity control, sensor options and more.

* Energy monitoring requires our AXB advanced controls.

**IntelliZone2**

These fresh air intake units give you the power to precisely control temperatures in up to 4 different areas within your entire geothermal system or up to 6 different areas with our variable capacity systems. The result is better indoor comfort and cost savings. You’ve already chosen the finest heating and cooling system available; now choose the most advanced zoning system available to control it.

**GeoTank™**

The GeoTank Geothermal water heater is simply the best way to capture free preheated water from your unit.*

* GeoTank must be used in series with another hot water heater.
The WaterFurnace name has been synonymous with geothermal since we were founded in 1983. Over the years we’ve worked to innovate new technologies, integrate key trends and grow our core business to represent clean and sustainable solutions. Our units combine sound engineering with the highest levels of quality control to provide you with some of the most efficient heating and cooling systems on the planet. WaterFurnace—Smarter from the Ground Up.

ISO Accreditations:

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