



RESIDENTIAL 10-YEAR LIMITED WARRANTY CERTIFICATE

LIMITED WARRANTY

WaterFurnace International, Inc. (WFI) warrants the WaterFurnace heat pump unit identified by the serial number on this Limited Warranty Certificate ("Certificate") and all accessories purchased and installed with this unit (separately and collectively, "Product") to be free from defects in material or workmanship under normal use and maintenance, when properly installed in an owner-occupied single-family dwelling, for the Warranty Period defined in the chart below. This limited warranty is subject to all the provisions, conditions, limitations and exclusions stated on this Certificate.

REGISTRATION AND TRANSFER

This limited warranty extends only to the original owner of the Product and any subsequent owner of the Product and is subject to the terms and conditions herein stated. Registration is not required and this limited warranty transfers automatically. However, registration may ensure that the original and transfer owner(s) receive the latest acceptable Warranty Start Date. To register or transfer this limited warranty, contact a WaterFurnace Dealer or follow the instructions at www.waterfurnace.com.

USE OF EQUIPMENT	ITEM	COVERAGE	WARRANTY PERIOD*	
			Original Owner	Subsequent Owner
Owner-occupied Single-Family Dwelling	Heat Pump	Parts, Labor†, Refrigerant†	10 years	Balance of 10 years
	Original Accessories	Parts, Labor†	5 years	Balance of 5 years
Other Installations (Small Business, Nursing Homes, Apartments, Rental Properties, etc.)	Heat Pump	Internal Parts Only	18 months	Balance of 18 months
	Original Accessories	None	None	None
<p>* The WARRANTY PERIOD begins on the Warranty Start Date, as defined below</p> <ul style="list-style-type: none"> The Warranty Start Date shall be the date of registration of the Product (see REGISTRATION AND TRANSFER). The Warranty Start Date of an unregistered Product shall be the actual start-up date of the heat pump. It will be the owner's responsibility to provide documentation of the actual start-up date in a form acceptable to WFI. Required documentation may include but will not be limited to a report of a final inspection prior to occupancy, a dealer invoice, work tickets, etc. If the actual start-up date cannot be verified, the Warranty Start Date shall be the date of original shipment of the Product from WFI as shown on its shipping document. <p>† ALLOWANCE</p>				

CLAIMS AND REMEDIES

- If the Product fails due to a defect covered under the terms of this Certificate within the applicable Warranty Period, WFI, at its option, will provide a new, rebuilt or replacement part.
 - You must cooperate with the Dealer in making and processing your claim. Cooperation may include without being limited to granting reasonable access for removal and return of defective parts upon request.
 - You will not be charged for the new or replacement part under the terms of this Certificate.
 - Applicable labor and/or refrigerant allowances will be in accordance with published WFI rate schedules corresponding to the original date of shipment of the Product from WFI.
 - Any rebuilt or replacement part provided by WFI is warranted under this Certificate for the balance of the original Warranty Period.
- To make a claim under this Certificate, you must notify a WaterFurnace Dealer within sixty (60) days of the Product failure on which your claim is based. You will be asked to give a detailed, explanation of the problem and to follow other instructions that the Dealer may give you.

To find a WaterFurnace Dealer in your area:

 - Look for a label on your equipment or check the documentation received with the Product
 - Go to www.waterfurnace.com
 - Call WFI @ (260) 479-5667
 - Mail an inquiry to: **WaterFurnace International, Inc.**
Attn: Consumer Relations
9000 Conservation Way
Fort Wayne IN 46809
- Except as otherwise stated in this Certificate, the remedies set forth above are the sole and exclusive remedies for a Product defect.

- Damages arising from or related to improper conditioning of the water supplied to the heat exchangers, fouling of the water supply or HVAC system by foreign material, or like causes.
- Electricity or fuel costs, including without being limited to increases or unrealized savings in electricity or fuel costs, for any reason whatsoever.
- Product that has been altered or subject to material tampering.
- Product from which the WFI serial number has been removed.
- Products sold outside the United States or Canada.

LIMITATIONS AND EXCLUSIONS

- EXCEPT AS OTHERWISE STATED IN THIS CERTIFICATE, THIS IS THE ONLY WARRANTY MADE BY WFI FOR THE PRODUCT, AND THIS LIMITED WARRANTY IS SUBJECT TO ALL CONDITIONS, LIMITATIONS, AND EXCLUSIONS SET FORTH IN THIS CERTIFICATE.
- THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER EXPRESSED OR IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ALL OF WHICH ARE DISCLAIMED. SOME JURISDICTIONS DO NOT ALLOW A DISCLAIMER OF IMPLIED WARRANTIES, SO THIS DISCLAIMER MAY NOT APPLY TO YOU.
- NO EXPRESSED OR IMPLIED WARRANTY IMPOSED BY LAW, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE, SHALL EXTEND BEYOND THE END OF THE WARRANTY PERIOD STATED IN THIS CERTIFICATE. SOME JURISDICTIONS DO NOT ALLOW A LIMITATION ON THE DURATION OF IMPLIED WARRANTIES, SO THIS LIMITATION MAY NOT APPLY TO YOU.
- WFI DISCLAIMS AND SHALL NOT BE LIABLE FOR INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER, WHETHER ARISING IN CONTRACT, TORT, OR OTHERWISE.
- THIS LIMITED WARRANTY MAY NOT BE MODIFIED, CHANGED OR EXPANDED BY ANYONE, INCLUDING WITHOUT BEING LIMITED TO ANY DISTRIBUTOR, DEALER OR CONTRACTOR. REPRESENTATIONS OR STATEMENTS RELATING TO WFI PRODUCTS MADE BY WFI, ITS REPRESENTATIVES OR ANY OTHER PERSON, WHETHER MADE IN WRITING OR ORALLY, WHETHER MADE IN ANY SALES LITERATURE, CATALOG, ADVERTISEMENT, ELECTRONIC MEDIA, OR AGREEMENT ARE (A) OPINIONS ONLY, (B) NOT EXPRESS WARRANTIES AND (C) NOT A PART OF THE TERMS OF SALE OF THE PRODUCT.
- NOTHING IN THIS CERTIFICATE AFFECTS ANY STATUTORY RIGHTS OF CONSUMERS THAT CANNOT BE WAIVED OR LIMITED BY CONTRACT. THIS CERTIFICATE WILL BE AUTOMATICALLY AMENDED TO THE EXTENT NECESSARY, AND ONLY TO THE EXTENT NECESSARY TO ACCOMMODATE SUCH STATUTORY RIGHTS, AND THE REST OF THE CERTIFICATE WILL REMAIN IN EFFECT AS WRITTEN.

THE TERMS OF THIS CERTIFICATE, INCLUDING WITHOUT BEING LIMITED TO ALL LIMITATIONS AND EXCLUSIONS, INURE TO THE BENEFIT OF WFI, ITS SUPPLIERS AND ITS SUBCONTRACTORS AND THE SUCCESSORS AND ASSIGNS OF ANY AND ALL OF THEM.

THIS CERTIFICATE GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR BY OTHER JURISDICTION.